



Cisco Webex Cloud Connected Audio Dial-In Number Restrictions

Cloud Connected Audio – Local	Restrictions
Argentina	No restrictions.
Australia	No restrictions.
Austria	No restrictions.
Belgium	No restrictions.
Brazil	No restrictions.
Bulgaria	No restrictions.
Canada	No restrictions.
Chile	No restrictions.
China 400	Landline and mobile.
China 800	Landlines only.
Croatia	No restrictions.
Cyprus	No restrictions.
Czech Republic	No restrictions.
Denmark	No restrictions.
Dominican Republic	No restrictions.
El Salvador	No restrictions.
Estonia	No restrictions.
Finland	No restrictions.
France	No restrictions.
Germany	No restrictions.
Greece	No restrictions.
Hong Kong	No restrictions.
Hungary	No restrictions.
India	No restrictions.
Ireland	No restrictions.
Israel	No restrictions.

Cloud Connected Audio – Local	Restrictions
Italy	No restrictions.
Japan	No restrictions.
Kenya	No restrictions.
Korea (South)	No restrictions.
Latvia	No restrictions.
Lithuania	No restrictions.
Luxembourg	No restrictions.
Macau	No restrictions.
Malaysia	No restrictions.
Malta	No restrictions.
Mexico	No restrictions.
Netherlands	No restrictions.
New Zealand	No restrictions.
Norway	No restrictions.
Panama	No restrictions.
Peru	No restrictions.
Philippines	No restrictions.
Poland	No restrictions.
Portugal	No restrictions.
Puerto Rico	No restrictions.
Romania	No restrictions.
Russian Federation	No restrictions.
Singapore	No restrictions.
Slovakia	No restrictions.
Slovenia	No restrictions.
South Africa	No restrictions.
Spain	No restrictions.
Sweden	No restrictions.
Switzerland	No restrictions.
Taiwan	No restrictions.
Thailand	No restrictions.
Turkey	No restrictions.
United Kingdom Local	No restrictions.
United Kingdom Domestic Toll-Free	No restrictions.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Anguilla	No mobile access.
Antigua and Barbuda	Mobile and payphone access is not guaranteed.
Argentina	<ul style="list-style-type: none"> • Mobile access is available for ITFS, but airtime is charged. • Toll-free access is available from all carrier networks. • A minimum is charged for calls from hotels. • Payphone access is available for ITFS. No coins or card required from payphones.
Australia	No payphone access (OPTUS), however, reachable using Telstra payphone.
Austria	<ul style="list-style-type: none"> • No mobile or payphone access. • Full-country coverage.
Bahamas	No restrictions.
Bahrain	<ul style="list-style-type: none"> • Hotels may charge. • A coin may be required in coin phones (depending on type of coin phone). • Minimum amount to be inserted is BHD 0.100 (1 BHD = 2.65 US\$). • Cards are not required to activate card phones.
Barbados	Small number of hotels will not have in-room IDD. Callers can access the service by requesting an outside line from the hotel operator and then dial the access number.
Belarus	No mobile or payphone access.
Belgium	No mobile or payphone access.
Bermuda	Access is only available from the C&W Bermuda network.
Bolivia	No mobile or payphone access.
Botswana	No mobile or payphone access.
Brazil	No mobile or payphone access.
British Virgin Islands	No mobile or payphone access.
Brunei	<ul style="list-style-type: none"> • No access from mobile networks. • Some public phones may require coin. Amount required is 0.50 cents BND.
Bulgaria	<ul style="list-style-type: none"> • No mobile or payphone access. • Toll-free numbers are only accessible from Bulgaria Telecom fixed network if IDD is activated.
Canada	No restrictions.
Cayman Islands	No restrictions.
Chile	No mobile access.
Colombia	No restrictions.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Croatia	<ul style="list-style-type: none"> • Coin or cards are not required for payphone. • No mobile access.
Cyprus	<ul style="list-style-type: none"> • A charge may be applicable for calls from hotels, but this is not controlled by the authority. • Public payphones do require coin or cards. • ITFS is accessible from all mobile networks, but airtime is charged.
Czech Republic	No mobile or payphone access.
Denmark	No mobile or payphone access.
Dominica	<ul style="list-style-type: none"> • Third Country Calling (TCC) restriction: ITFS request will be sent for numbers terminating in Canada only. • No mobile access.
Dominican Republic	<ul style="list-style-type: none"> • A charge is applicable for calls from hotels: from \$5 USD to \$10 USD per call. • No access from Tricom Network.
Egypt	<ul style="list-style-type: none"> • Toll-free numbers are accessible from Egypt Telecom's fixed network only. • Toll-free does not work from Vodafone + Mobinil + Etisalat Mobile Networks.
El Salvador	<ul style="list-style-type: none"> • No mobile or payphone access. • Only available from Telefonica fixed network.
Estonia	<ul style="list-style-type: none"> • Payphone access available at some hotels. • No mobile access.
Fiji	Calls cannot be made from some payphones.
Finland	No mobile access.
France	Airtime is charged for mobile calls.
Germany	No mobile or payphone access.
Greece	No mobile access only available from OTE Globe network.
Guam	No restrictions.
Guyana	No mobile or payphone access.
Hong Kong	<ul style="list-style-type: none"> • Overseas mobile carriers do not open ITFS access to all roamers. • Calls are free from local carrier payphones. • Private payphones may incur charges or access may be barred. • Private payphones accept HK\$1 coins, which may not be returned after a Freephone call.
Hungary	No mobile or payphone access.
Iceland	Airtime is charged for mobile subscribers.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
India 000800 Numbers	<ul style="list-style-type: none"> • International toll-free services are not available from payphone. • Please note customers calling ITFS are not charged for international calls. However, they are charged one local call from the local provider. • Access available from the following networks: BPL, BSNL - fixed (all regions but Bhopal), Etisalat DB Telecom, Vodafone (formerly Hutch), IDEA/SPICE (all regions but Karnal, Ernakulam, Pune, Meerut, Punjab Spice), MTS India Mobile, Shyam (fixed), MTNL - fixed, Reliance (all regions but Ahmedabad, Bhopal, Bhuneswer, Jaipur, Lucknow, Meerut), Touchtel, TTML & TTSL (Tata Indicom), Tata DoCoMo, Uninor, Virgin Mobile India, Aircel. • Access not available from the following networks: BSNL - mobile, MTNL- mobile, S-Tel Mobile, Datacom, HFCL Infotel/Ping Mobile. • All numbers provisioned after March 15, 2006 will be accessible from the Bharti/Airtel network (includes Touchtel and Hexacom). All other numbers can be opened on the Bharti/Airtel network on a request basis.
India 1800 Numbers	Not available from BSNL or MTNL networks.
Indonesia 001 Numbers	<ul style="list-style-type: none"> • A charge is applicable for calls from hotels: Rupiah 10,000. • The International Direct Dialing (IDD) facility needs to be activated with the local carrier to access ITFS from fixed lines. • No access from PT Telkom network. • Mobile call is accessible from phone with International Direct Dialing (IDD) service activated. • Mobile access is available from Matrix Cellular network (prefix 0855, 0858, 0815 and 0816) only.
Indonesia 007 Numbers	<ul style="list-style-type: none"> • A charge is applicable for calls from hotels: Rupiah 10,000. • The International Direct Dialing (IDD) facility needs to be activated with the local carrier to access ITFS from fixed lines. • No access from PT Indosat network. • Mobile call is accessible from phone with International Direct Dialing (IDD) service activated. • Mobile access is available from Matrix Cellular network (prefix 0855, 0858, 0815, 0816) only.
Ireland	No mobile or payphone access.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Israel	<ul style="list-style-type: none"> • Airtime is charged for ITFS mobile calls. • No access from Paltel mobile network. • Doesn't cover Palestinian Territories.
Italy	No mobile or payphone access.
Jamaica	Not accessible from FLOW networks.
Japan	No restrictions.
Jordan	<ul style="list-style-type: none"> • Two stage dial number. • Jordan toll-free numbers are accessible from Jordan Telecom's fixed network only. No mobile access.
Kazakhstan	No mobile or payphone access.
Kenya	<ul style="list-style-type: none"> • ITFS numbers will be accessible from: <ul style="list-style-type: none"> ○ Fixed – Safaricom and Airtel ○ Mobile – Airtel, Safaricom and Orange
Korea (South)	<ul style="list-style-type: none"> • 300 WON requested to activate payphone but will be returned after the call. • A charge may be applicable for calls from hotels.
Latvia	Toll-free numbers available from payphone.
Lebanon	Two stage dial number.
Lithuania	Available from payphones.
Luxembourg	<ul style="list-style-type: none"> • No mobile access. • A charge may be applicable for calls from hotels. The amount depends on the hotel. • Full country coverage provided by PPT Lux, Tele2, Global One, Codenet. • Coins requested from public phones but will be returned.
Macau	<ul style="list-style-type: none"> • Calls cannot be made from some payphones. • Airtime or local call charge from mobile phones.
Malaysia	No restrictions.
Malta	<ul style="list-style-type: none"> • No access from mobile phones. • Limit to the number of concurrent calls that can be set up - 15 simultaneous calls is the expected number available.
Mexico	Carrier advised that best service will be from on net carriers (Alestra).
Monaco	<ul style="list-style-type: none"> • Public payphones may require coin or card. • Not accessible from some private phones and payphones.
Montserrat	No mobile access.
Morocco	No restrictions.
Netherlands	No mobile or payphone access.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
New Zealand	No restrictions.
Nicaragua	Cannot guarantee mobile and payphone access.
Norway	<ul style="list-style-type: none"> • A charge may be applicable for calls from hotels. The amount depends on the hotel. • ITFS available from the two mobile networks (Telenor Mobile and NetCom). Airtime is charged. • 5 NOK is required to make call from payphones.
Pakistan	No mobile or payphone access.
Panama	<ul style="list-style-type: none"> • Available from mobile phones. • The National Authority for Public Services of the Republic of Panama, by means of Notice DSAN-1098-08, dated April 21, 2008, has requested Cable & Wireless Panama to implement a warning in order to inform the customer that originates a call from Panama to an international toll-free phone number (001 + 800 + XXX + XXXX), that the call will be free of charge only if the customer originating the call uses Cable & Wireless Panama international long distance services. • Calls to their international toll-free number (001 + 800 + XXX + XXXX), will be free of charge only if the customer originating the call uses Cable & Wireless Panama international long-distance services, for which the customer should use the following dialing format: 011 (Cable & Wireless Long-Distance Access Code) + 001 + 800 XXX XXXXX.
Papua New Guinea	No restrictions.
Paraguay	No mobile access.
Peru	No mobile access.
Philippines	<ul style="list-style-type: none"> • ITFS and UIFN is only accessible from PLDT landline phones (includes SMART-subsiidiary owned of PLDT) and only from area served by PLDT (however almost nationwide). • No mobile or payphone access.
Poland	No mobile or payphone access.
Portugal	No mobile or payphone access.
Puerto Rico	A charge may be applicable for calls from hotels. The amount depends on the hotel.
Romania	<ul style="list-style-type: none"> • Toll-free access is provided only from Romtelecom (including public payphones). • No mobile access.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Russian Federation 810800 Numbers	<ul style="list-style-type: none"> • Access available from the following cities/areas: Astrakhan, Barnaul, Birobidjan, Blagoveshchensk, Bryansk, Cheboksary, Chelyabinsk, Cherepovets, Chita, Ekaterinburg, Gorno-Altaysk, Irkutsk, Kaluga, Kazan, Kemerovo, Khanty-Mansijsk, Kostroma, Kurgan, Makhachkala (Dagestan), Maykop, Moscow (Rostelecom), Murmansk, Nalchik, Nizhni Novgorod, Novgorod, Novosibirsk, Omsk, Orenburg, Penza, Perm, Petrozavodsk, Pskov, Rostov on Don, Salekhard, Samara, Saransk, St.Petersburg, Stavropol, Syktyvkar, Tomsk, Tver, Ufa (Bashkortostan Republic), Ulan-Ude, Ulyanovsk, Vladicavkaz, Vladivostok and Primorskiy Area, Volgograd, Vologda, Voronezh, Yakutsk, Yoshkar-Ola, Yuzhno-Sakhalinsk. • Toll-free access is provided only from Rostelecom, Aerocom, Gaztelecom, Global One, RusTelNet, Incom, TCM, Astelit and ASVT networks. • ITFS payphone access: Payphone accessible only from Rostelecom (accessible only from payphone model branded "Urmet"). • No mobile access.
Russian Federation 8800 Numbers	No mobile access.
San Marino	No restrictions.
Saudi Arabia 800814 Numbers	Accessible from all fixed line networks, but only accessible from STC mobile network.
Saudi Arabia 8008500 Numbers	Accessible from all fixed and mobile networks apart from STC.
Serbia	Numbers are accessible from fixed lines on the Telekom Srbija network.
Singapore	<ul style="list-style-type: none"> • A surcharge of Singapore \$ 2.50 (flat rate) is imposed by most hotels. • ITFS access from payphones is available from Singtel network only, free of charge.
Slovakia	<ul style="list-style-type: none"> • No mobile access. • Access available from Slovak Telecom fixed line only.
Slovenia	No mobile access.
South Africa	<ul style="list-style-type: none"> • A charge may applicable for calls from hotels. The amount depends on the hotel. • ITFS is available from mobile networks, but airtime is charged.
Spain	No mobile or payphone access.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Sri Lanka	<ul style="list-style-type: none"> The limitation is 15 simultaneous calls. No restrictions from mobile phones with the number format used is normal PSTN which has been made free to the caller by Sri Lanka Telecom.
St. Kitts and Nevis	No mobile access.
St. Lucia	Minimum charge applicable for calls from hotels: \$4 USD per call.
St. Vincent & the Grenadines	Minimum charge applicable for calls from hotels: \$4 USD per call.
Sweden	No mobile or payphone access.
Switzerland	No mobile or payphone access.
Taiwan	No restrictions.
Thailand	<ul style="list-style-type: none"> ITFS and UIFN numbers are accessible from mobile networks with International Direct Dialing (IDD) service activated. No access from payphones.
Trinidad & Tobago	No mobile or payphone access.
Turkey	<ul style="list-style-type: none"> A minimum of 50,000 TL is required to activate a coin phone. A debit card is also required to activate a phone card but will be returned without being debited. Mobile access is not available for toll-free numbers.
Turks & Caicos Islands	No restrictions.
United Arab Emirates	<ul style="list-style-type: none"> Etisalat toll-free numbers are accessible from Etisalat network only. Du toll-free numbers are accessible from both Du and Etisalat networks.
Ukraine	<ul style="list-style-type: none"> ITFS available from mobile network (but accessibility depends on each subscriber's package with their mobile operator). Air time is charged. Payphone availability is only guaranteed from Urktelecom TK-121.
United Kingdom	<ul style="list-style-type: none"> Mobile access is available; however, airtime is charged. No access from payphone.
United States	No restrictions.
Uruguay	<ul style="list-style-type: none"> Mobile access available from Ancel and Movistar but airtime charged. ITFS available from payphone.
US Virgin Islands	No restrictions.
Uzbekistan	No mobile or payphone access.
Venezuela	No mobile or payphone access.

Cloud Connected Audio – Toll-Free/FreePhone	Restrictions
Vietnam (120 XX XXX)	<ul style="list-style-type: none"> ITFS works from Vietnam Telecom International (VTI) and Vietnam Post and Telecommunications (VNPT) fixed and mobile. No access from Mobifone.
Vietnam (122 XX XXX)	Network coverage from Viettel fixed and mobile.
Vietnam (1 800 XX XXX)	<ul style="list-style-type: none"> VNPT & Viettel fixed networks. No coverage from EVN. Mobile networks from Viettel, Vinaphone, Mobiphone, Vietnamobile. No coverage from SPT, Beeline and EVN.

