



Health Connector Members Get a 1095-A and a 1099-HC

These forms will be used when members file their Federal and Massachusetts State Taxes

| Program | 1095 info | 1099-HC info |
|-------------------------------|----------------------------------|--------------------------------|
| ConnectorCare | 1095-A from the Health Connector | 1099-HC from their health plan |
| QHP with APTC or unsub | | |
| Catastrophic plan | 1095-B from the carrier | |
| Health Connector for Business | | |

To request a duplicate form 1095-A:

- Members have the option to:
 - Download and print a copy of their 1095-A form from the notices section of the online payment center
 - Call the Health Connector Customer Service to request a duplicate be mailed to them

Note: Navigators can view notices and forms, Certified Application Counselors (CACs) cannot

To request a correction to form 1095-A:

- Members should call Health Connector Customer Service at 1-877-623-6765, or TTY 1-877-623-7773 (for people who are deaf, hard of hearing, or speech disabled), and the representative will research if a mistake was made
 - If so, they will further investigate and make the corrections needed
 - Once the application is corrected a new Form 1095-A will be generated and mailed to the member

To request a duplication or correction to form 1099-HC:

- Health Connector members should be referred to the member's health plan