

## Flu Voucher Campaign Questions and Answers

Question	Answer
I am entitled to a flu jab on the NHS, should I take up the NHS offer?	<p>Yes you should take up the offer from the NHS.</p> <p>This is advisable as the GP surgery will know your medical history and will offer advice and guidance based on your condition.</p>
Why is RMG offering it?	<p>Last year a large number of our colleagues and their families suffered from flu which led to severe ill health and had an impact on our ability to serve our customers.</p> <p>Flu is very debilitating and painful but can be avoided by having the flu jab between September and December before the main flu season (December to January).</p>
Can I go somewhere other than Lloyds Pharmacy for my inoculation?	<p>No.</p> <p>Royal Mail has been able to offer this health benefit to everyone by contracting with Lloyds Pharmacy. They have a large network across the UK.</p>
I live more than 15 miles away from the nearest branch of Lloyds Pharmacy what can I do?	<p>Where the distance between your home and the nearest branch of Lloyds Pharmacy exceeds 15 miles then speak to your manager who will contact the HR Helpline for guidance.</p>
Can I give my voucher to someone else?	<p>No, the voucher is for your use only.</p> <p><b>In order to claim your free inoculation you will need to show your Royal Mail ID badge at the time of your appointment.</b></p> <p>Any use other than by the person to whom the voucher was given will be considered as fraudulent activity.</p>
I've lost my voucher, can I get a replacement?	<p>Yes.</p> <p>All managers will have access to the Flu Voucher page on the Safety, Health and Wellbeing intranet page (using link below) and they will be able to print you off a new copy.</p> <p>2018 Flu Voucher (<a href="#">link to be activated</a>)</p>
Can I go for the jab during working hours?	<p>Due to the need to maintain a service to our customers no provision has been made for this jab to be given during normal working duty time, and no overtime will be paid for this benefit.</p>
Do I have to have the jab?	<p>No, this is on a purely voluntary basis.</p> <p>Both the CWU and Unite/CMA unions are supporting this</p>

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	campaign and encouraging their members to consider taking advantage of this health benefit.
I am on a temporary contract, will I be eligible for the jab?	<p>Yes as long as your contract has exceeded or is expected to exceed 12 weeks.</p> <p>Your voucher will be posted to your home address.</p>
I'm an agency worker, am I entitled?	<p>Yes, as long as your service with Royal Mail has exceeded 12 weeks.</p> <p>Your line manager will confirm eligibility then print off a voucher using the link below.</p> <p>2018 Flu Voucher (<a href="#">link to be activated</a>)</p>
For how long is the flu voucher valid?	The voucher is redeemable between 17 September and 31 December 2018.